

BHAGWAN PARSHURAM INSTITUTE OF TECHNOLOGY
SECTOR-17 ROHINI NEW DELHI-110089

No. F.1/BPIT/SGRC/2024/1791

Date: 21st February, 2024

STUDENTS' GRIEVANCE REDRESSAL COMMITTEE (SGRC)

Consequent upon having been elected Mr. Aryan Saini as student representative in Grievance Redressal Committee in the election held on 16/02/2024, and in pursuance of the All India Council for Technical Education (Redressal of Grievance of Students) Regulations, 2019, a "STUDENTS' GRIEVANCE REDRESSAL COMMITTEE" (SGRC) is reconstituted in this Institute with immediate effect for addressing & effectively resolving the grievances of students, with the following composition:

- | | | |
|------|------------------------------|---|
| i) | Prof. Payal Pahwa, Principal | Chairperson |
| ii) | Mr. M.S. Vats | Member |
| iii) | Prof. Sundaram Priyadarshini | Member |
| iv) | Dr. Charu Gupta | Member |
| v) | Dr. Pavika Sharma | Member |
| vi) | Mr. Aryan Saini | Member (CSE- 3 rd year Elected Student's Rep.) |

- a) The term of the members and the special invitee shall be of two years.
- b) The quorum for the meeting including the Chairperson, but excluding the special invitee shall be three.
- c) In considering the grievances before it, the SGRC shall follow the principles of natural justice.
- d) Any student aggrieved by the decision of the Student Grievance Redressal Committee may prefer an appeal to the Ombudsperson of GGSIP University within a period of fifteen days from the date of receipt of such decision.



(Vinod Vats)
Chairman, BPIT

Bhagwan Parshuram Institute of Technology

BPIT/ Notice/SGRC/209

16 February, 2024

SGRC Election Notice

Result of SGRC Election

SGRC online election was held on 16-02-2024 between 10:00 am to 03:00 pm.
Following candidate is declared elected:

Name	Branch and Year	Enrollment No.
Aryan Saini	CSE - 3 rd year	12720802721



Abhijit Nayak
16/2/24

Returning Officer

(Prof. Abhijit Nayak), Dean (Administration)

CC:

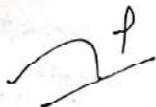
1. Principal *For Jones*
16/2/24
2. Notice Board
3. Hon'ble Chairman Sir *Mamant*
16/2/24

Sub: Constitution of Student Grievance Redressal Committee (SGRC).

- 1 AICTE issued directions, under the signatures of its Member Secretary vide letter dated 2.12.2019, acknowledged in our Institute on 19.12.19, regarding implementation of the provisions of All India Council for Technical Education (Redressal of Grievance of Students Regulations, 2019). Both version of these regulations are placed opposite for kind perusal.
- 2 Under sec. 5 of these Regulations, a student Grievance Redressal Committee is required to be constituted in every Institute approved by AICTE for addressing & effectively resolving grievances of students. Composition of this committee is given hereunder:
 - i) Principal of the college — chairperson
 - ii) Three members of the teaching faculty to be nominated by Principal as members — out of three one member shall be female & other from sc/st/OBC category.
 - iii) A representative from students of the college — special invitee.
- 3 The matter was discussed with Principal BMIT about the nomination of Members to this committee. She proposed the following composition of this committee:
 - i) Prof. Payal Pathwa — chairperson
 - ii) Prof. Anuradha Shastri Member
 - iii) Dr. Akash Rathi "
 - iv) Dr. Bhavani Suri "
 - v) Sh. Rajat Sharma Student Rep special invitee CSE - IIIrd year.
- 4 Fair order for constitution of SGRC as proposed is placed opposite for signatures.

01/01/2020

Principal



Sub: Constitution of Student Grievance Redressal Committee (SGRC).

1. AICTE issued directions, under the signatures of its Member Secretary vide letter dated 2.12.2019, acknowledged in our Institute on 19.12.19, regarding implementation of the provisions of All India Council for Technical Education (Redressal of Grievance of Students Regulations, 2019). Both version of these regulations are placed opposite for kind perusal.

2. Under sec. 5 of these Regulations, a Student Grievance Redressal Committee is required to be constituted in every Institute approved by AICTE for addressing & effectively resolving grievances of students. Composition of this Committee is given hereunder:

- i) Principal of the college — Chairperson
- ii) Three members of the teaching faculty to be nominated by Principal as members — out of three one member shall be female & other from SE/ST/OBC category.
- iii) A representative from students of the college — Special invitee.

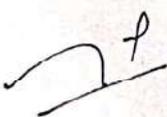
3. The matter was discussed with Principal APIT about the nomination of Members to this Committee. She proposed the following composition of this Committee:

- i) Prof. Payal Pahwa — Chairperson
- ii) Prof. Anuradha Basin — Member
- iii) Dr. Akash Rathi — "
- iv) Dr. Bhavana Suri — "
- v) Sh. Rajat Sharma Student's Rep Special Invitee
CSE - IIIrd year.

4. Fair Order for constitution of SGRC as proposed is placed opposite for signatures.

09/12/2019

Principal



26-9-2022

3/11

2/11

21.03.2022

Reconstitution of SGRC

5. SGRC was constituted in this Institute on 6.01.2020 in pursuance of AICTE (Redressal of Grievance of students) Regulations 2019. The term of its members & special invitee is two years which has now expired. It has now become inevitable to reconstitute the Student Grievance Redressal Committee in compliance of AICTE Regulations 2019.
6. As discussed, a new SGRC has been reconstituted & the fair order is placed opposite for signatures.

Am
31.03.2022

~~Principal~~

7. Approval taken from the management.

Am
12/4/22

24/5/2022

8. Students of CSE, IT, ECE & EEE have made a request for installation of Acs in their class rooms. Earlier, students of BBA have also made a similar request. A meeting of SGRC which has been constituted on 31/3/2022 may be called today & place the request of students before SGRC.

Am
24/05/2022

~~Principal/Chairman~~

9. Please call a meeting of SGRC today itself.

Am
24/5/22

Dr. M.S. Yats
(OSD)

26-9-2022

-3/A

10 Replies of all the eight points concerning students' Grievance Redressal Mechanism has been attempted and shown to Principal. After showing her satisfaction to these replies, the same are forwarded in soft copy to her.

QMM
26/9/22

11.11.2022

11. ~~As~~ Sh. Piyush Pant has been assigned the duty of opening of complaint/Grievance Boxes installed at all floors every week and submit the complaints/suggestions before SGRC for their redressal. He forwarded a request of 2nd year students of I.T.-A for adjustment of their library period on Monday & Tuesday.

12. Since, the request of the students does not come under grievance as defined in Redressal of Grievance of Students Regulations 2019, their request - need not be placed before SGRC. However, if their request is worth consideration, their request may be forwarded to Timetable Incharge for n.a.

QMM
11.11.2022

~~Principal~~

13. Forwarded to Dr. Shweta Tanuja to see the possible adjustment in the time table

QMM
11/10/22

Dr. Shweta Tanuja

14. I will try to make the necessary arrangements.

Shweta
11/10/22

31.5.2023

15. Mr. Ritik Rawat - a student of B.Tech (IT-B) has e-mailed a request for installation of air-conditioner in his class room on 22-05-2023 at 10.24 AM. Earlier too some students have made a similar request in the past. Since, the grievance raised by the student is not covered under Redressal of Grievance of Students Regulations 2019, his request

- 4/11 -

Contd. from Prepage:

for installation of air-conditioner in class room may be discussed with the Management if deemed fit.

AMW
31/05/2023

Principal

6/6/2023

16. Similar complaints of three students namely K. Riyasat Ali (IT-B), Lakshay IT-B & Prateek Bisht (CSE-C) have been received & placed opposite for perusal. Common grievance in all the three complaints raised is about installation of Air-conditioner in their class room. Such complaints are not covered under "Redressal of Students Grievance Regulations 2019" and as such can not be placed before the SSC for redressal. However, their grievance may be shared with the Management if deemed fit.

AMW
6/6/2023

Principal

17. The management has been verbally informed

AMW
13/6/23

21/6/2023

18. Mr. Peeyush Pant found two anonymous complaints in the complaint boxes installed at all floors of the Institute. Both complaints are against HOD SBA & other faculty members, which are placed opposite for your perusal & further necessary directions.

AMW
21/6/2023

Principal

AMW
23/6/23

19. Discussed with HOD (SBA) in detail. No substance found. The complaint may be closed.

AMW
26/6/23

S/N

9-10-2023

20. Dr. Peeyush Pant forwarded two complaints, found by him in complaint box on 5.10.2023. One complaint placed opposite A- P-62 is anonymous and the second complaint is dropped by Mr. Satyajit, a student of IT-C. Both these complaints/requests are for installation of AC in their classrooms. Virtually, this kind of complaints are not covered under "Redressal of students' grievance Regulations 2019". However, the request made by the students may be shared with the Management.

Mr
9.10.2023

Principal

21. I have discussed the matter with Hon'ble Chairman (BPIT). It is difficult to get the AC's installed in the present infrastructure. The modifications/alterations in the infrastructure can't be done at the moment due to an ongoing court case

Not
13/10/23

23-11-2023

22. A NIL report about the complaint/grievance found in complaint boxes at all floors of the Institute has been received from Dr. Peeyush Pant, placed ^{opposite} at Page No. 64. ~~opposite~~: He has also reported that no complaint was found in any complaint-box when box were opened on 1-11-23 & 18-11-2023. Submitted for information.

Mr
23/11/2023

Principal

Noted

Not
24/11/23

23. Sub: Election of a students' representative in students' Grievance Redressal Committee as per UCC regulations.

24. Pl. see the e-mail dated 24-11-2023 received from GGSIP University placed opposite. In this e-mail, the University has directed that the students' representative Grievance Redressal Committee should comprise of a students' representative besides other members as stipulated in UGC Regulations 2013. Further, a student can be nominated initially till the Institute can hold the election for the said position.

25. In our Institute, two students namely Ms Mehalc Vadhera CSE-IV sem and Mr. ~~Har~~ Ansh Handa MBA - 1st sem were nominated to S.S.R.C. when it was reconstituted on 31.3.2022. Now it becomes expedient to hold an election for electing a students' representative to SGRC. An online election may be conducted for this purpose.

26. To hold an online election, it is imperative that a Notice should be published for the knowledge of students' community and a Returning Officer should also be appointed. Besides, Nomination form with the Notice need to be uploaded on Institute's website. Returning officer will comply with the other requirements like accepting the nomination form, uploading of election schedule, scrutiny of nomination form, publication of list of nominated candidates, date of election, duration of voting & date of result on the Institute's website for dissemination. Notice of election & nomination form, is placed opposite for signatures.

Principal
Jal
5/2/24

Chairman
5/2/2024

27. Dean Admn. who was appointed Returning officer, has conducted online election of students' representative on 16.02.2024 after publication of necessary schedule of election & fulfilling other formalities. He has declared Sh. Aryan Saini CSE-3rd year extee elected. As such, SGRC need to be reconstituted by inducting Sh. Aryan Saini, elected student to give representation of students in this committee. Returning officer's file is annexed with this file. Fair order of SGRC reconstitution is placed opposite for signatures.

Principal
Jal
21/2/24

Chairman (CPIT)
21/02/2024

7/N

3/5/2024

28. Sh. Paayush Pant checked the complaint boxes installed in the Institute and found one complaint/suggestion inside the complaint Boxes, which is placed opposite at B1 & B2. Description of the complaint is given under:
29. J. Sh. Pratapsingh B.Tech CSE-C ; This student has drawn the attention towards non-functional fans in the class rooms. He has requested to install AC in the class rooms to beat the scorching heat. Similar are some other requests from other students, who have not mentioned their names except Mr. Kunal Rana (Som-2).
30. Such complaints have been received from the students in the past too, virtually such complaints do not come under the domain of "Redressal of students' Grievance Regulations 2019. However, an immediate action is required to make all ceiling fans of class-rooms functional. For installation of ACs in class rooms, the management may be apprised of the request of students:

Am
3/5/2024

Principal

Management has been apprised about the request of the students for installation of AC's in the classrooms. Further electrician has been strictly instructed to ensure that all fans are in proper working order.

Am
10/5/24

3/5/2024

28. Sh. Piyush Pant checked the complaint boxes installed in the Institute and found one complaint/suggestion inside the complaint Boxes, which is placed opposite at 81 & 82. Description of the complaint is given under:
29. J. Sh. Pratap Singh B.Tech CSE - C ; This student has drawn the attention towards non-functional fans in the class rooms. He has requested to install AC in the class rooms to beat the scorching heat. Similar are some other requests from other students, who have not mentioned their names except Mr. Kunal BSA (Sem-2).
30. Such complaints have been received from the students in the past too, virtually such complaints do not come under the domain of "Redressal of students' Grievance Regulations 2019. However, an immediate action is required to make all ceiling fans of class-rooms functional. For installation of ACs in class rooms, the management may be apprised of the request of students.

AM
3/5/2024

Principal

Management has been apprised about the request of the students for installation of AC's in the classrooms. Further electrician has been strictly instructed to ensure that all fans are in proper working order.

AM
10/5/24

16.X.2024

Dr. Piyush Pant has forwarded 13 complaint slips found in the complaint/suggestion boxes at all floors of the Institute.

contd. - 8/N

Contd. from prepage:

All the complaint slips are placed opposite at Page 89 & 90 and relates to installation of ACs in the classrooms. The complaints/ grievances redressed by S.G.R.C. as enumerated in AICTE Regulations 2012 are 14 in numbers and the list of such complaints/ grievances is placed at 88/c on correspondence side. The list is also uploaded at Institute's website for information of students.

As installation of ACs in classroom is not mentioned in the list of 14 grievances, redressed by SGRC, these complaints deserves to be filed. However, the Management may be apprized of the students demand of installation of ACs in their classrooms.

Sundram
16.11.2024

Principal

The discussion on this issue has been done with the management several times. The complaint needs to be filed.

15/4/2025

Sundram
16/11/24

Dr. Peeyush Pant has forwarded an anonymous complaint of a B.P.I.T student against unjustified behaviour. The student has not named the person he/she complaining against. Perusal of the complaint reveals that the complaining student got offended by involvement of parents for trivial issues instead of through direct communication. Complaining student also sought forgiveness from Dr. Sundram HOD BBA at the end of complaint. It gives reasons to believe that Dr. Sundram may also called the parents of the complaining student for some mischief committed by him/her. This complaint is the outcome of Parent's involvement by Dr. Sundram to settle the issue.

SGRC is mandated to resolve the issues of students as enumerated in AICTE Regulation 2012 and the existing complaint does not come under the domain of this regulation.

Contd. --- 9/N

9/11

Contd. from Prepage;

As such the existing complaint can not be dealt with by SGRC. However, necessary feedback / circumstances leading to this complaint may be obtained from Dr. Sundram, whose name appear in this complaint.

Amr
15/04/2025

Principal

The complaint is not under the ~~purview~~^{purview} of SGRC but still Prof. Prigadarshnie may be called to apprise and discuss the matter. Sh. M.S. Vats, OSD is requested to kindly discuss with her on this issue.

Amr
17/4/25

Discussed with Dr. Sundram. She has called the parents of those students who were not regularly attending the classes. It was a good initiative on her part to apprise their parents otherwise the parents remain under this impression that their ward ~~was~~ is attending the Institute. Some parents conveyed her also that their wards are feeling offended in attending the institute.

Amr
17/4/2025

Principal

B.X-2025

Mr. Peeyush Pant has submitted a report that he did not find any complaint in any complaint/suggestion Box installed at every floor of the Institute during the period 12-04-2025 to 30-9-2025. He further divulged that these boxes are opened regularly on weekly basis. This report is placed opposite for kind perusal

Amr
21/11/2025

Principal

Amr
21/11/25

